

Summer Work 2009  
Frequently Asked Questions  
\*\*Updated 4/27/09\*\*

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**Q: Will the synergy lab be affected by the re-imaging project?**

**A: No, the Synergy lab located in PJHS will not be a part of the re-imaging project. The systems there are specifically build by the vendor and will not be re-installed.**

**Q: What happens to the computers when a re-image happens?**

**A: The computers are completely deleted. In a process called reformatting the hard drive the computer is completely erased, rebuilt from scratch, and reloading the newest version of Windows XP. A standard software load will also be placed on the newly installed Windows XP.**

**Q: How do we tell you where we want our computers in our new rooms?**

**A: At this point I'll be very honest, I'm more concerned in getting everything moved and in the right rooms. We will be placing desktops near the network plugs only because we will have very limited time to customize each room to suit everyone's wants. Once the dust settles and it is still something you would like to look into then we can find a suitable solution at that point.**

**Q: If my machine is "re-imaged" what happens to my software?**

**A: Excellent question. The software will need to be re-installed. Some software's like SMART Board software, Primary Tablet, and other standard district software will be loaded. But if you have favorite personal software then we will need to gather the install discs and reload the software. A good example of this will be BoardMaker software and Earobics software which has specific licensing agreements.**

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